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Rhode Island Dept. of Mental Health Services

Office of Community Support Services

2/1992-5/1994

Project Coordinator

Researched, planned and implemented a statewide survey of RI's sheltered homeless population

- feasibility study
- selection and modification of survey tool
- hired and trained surveyors
- translated survey tool to Spanish
- coded, analyzed, and presented results to varied stakeholders across the state. Results informed budgets and funding of mental health and homeless service organizations across the state

Relationship management

- developed and managed relationships with stakeholders throughout the process (shelter leaders, behavioral health leaders, statisticians, etc.)

Process Improvement

- managed the revision of the Case Management Training Manual which was used for training behavioral health case managers employed by RI